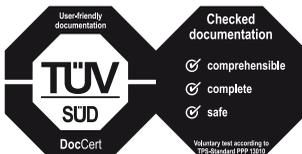




## The IMPRESSA C5 Manual



The 'IMPRESSA C5 Manual' has been awarded the seal of approval by the independent German Technical Inspection Agency, TÜV SÜD, due to its easy-to-understand style, its thoroughness and coverage of safety aspects.

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## Control elements and accessories

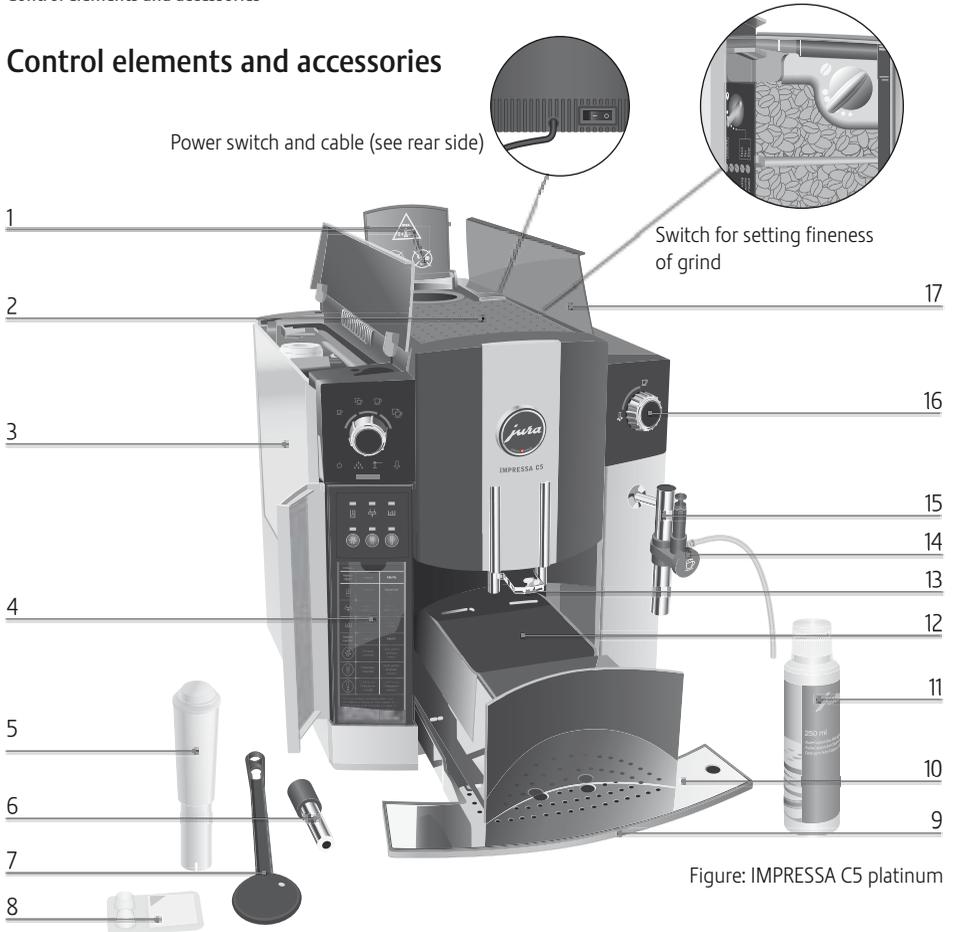
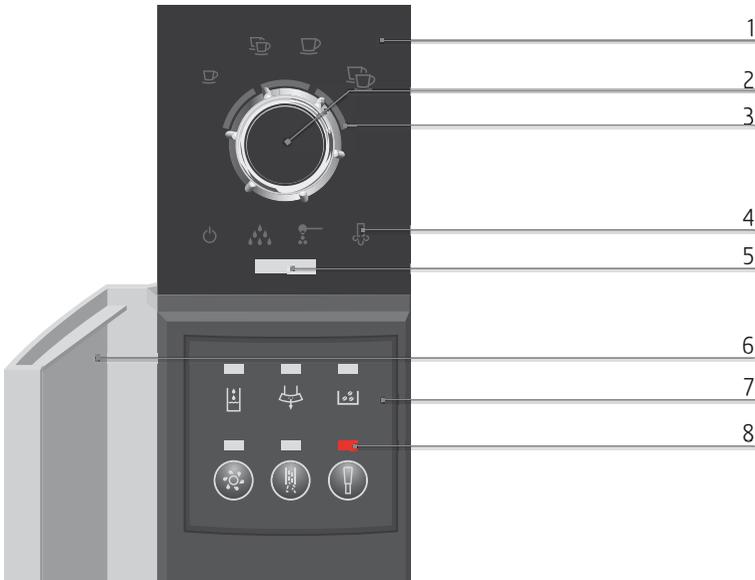


Figure: IMPRESSA C5 platinum

1	Filler funnel for pre-ground coffee	10	Cup platform
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9	Drip tray		



## Symbol display

- |   |                     |
|---|---------------------|
| 1 | Symbol display      |
| 2 | Rotary Switch       |
| 3 | Light segments      |
| 4 | Symbols             |
|   | ☐ 1 Espresso        |
|   | ☐ 2 espressos       |
|   | ☐ 1 coffee          |
|   | ☐ 2 coffees         |
|   | ⏻ On/off            |
|   | 🔥 Maintenance       |
|   | 🔑 Pre-ground coffee |
|   | ⬇️ Steam            |

## Maintenance field

- |   |                            |
|---|----------------------------|
| 5 | Maintenance indicator      |
| 6 | Access door                |
| 7 | Maintenance field          |
| 8 | Indicators                 |
|   | ☐ Water tank               |
|   | ☐ Coffee grounds container |
|   | ☐ Bean container           |
|   | ⊗ Cleaning button          |
|   | ⊗ Descaling button         |
|   | ⊗ Filter button            |

## Proper use

The machine has been designed and built for domestic use. It should only be used to prepare coffee and to heat milk and water. Use for any other purpose will be deemed improper. JURA Elektroapparate AG cannot accept any responsibility for the consequences of improper use.

Before using the machine always carefully read and comply with all these instructions. Keep this manual close to the IMPRESSA and, if appropriate, pass it on to the next user.

## For your safety



Please read and note carefully the following important safety information.

By doing this, you can avoid the life-threatening danger of electric shock:

- Never use a machine which has been damaged or with a defective power cable.
- For information on what to do in case of damage, for example if there is a smell of burning, unplug the machine immediately from the mains supply and contact the JURA service centre.
- If the power cable for this machine is damaged, it must be repaired either directly by JURA or by a JURA approved service centre.
- Make sure that the IMPRESSA and the power cable are not located close to hot surfaces.
- Be careful to ensure that the power cable does not get caught and does not rub against sharp edges.
- Never open and repair the machine yourself. Do not modify the machine in any way that is not described in the IMPRESSA Manual. The machine contains live parts. If opened, there is a danger of serious injury. Repairs may only be carried out by JURA approved service centres, using original spare parts and accessories.

There is a risk of scalds or burns on the spouts or on the nozzle:

- Place the machine out of the reach of children.
- Do not touch any hot parts. Use the handles provided.

- Be careful to ensure that the appropriate nozzle is installed and clean. The nozzle or parts of the nozzle might come off if the parts are not assembled correctly or a blockage occurs.

A defective machine is not safe and could cause injury or fire. To avoid damage and any associated risk of injury or fire:

- Never allow the power cable to loosely hang down. The power cable can be tripped over or damaged.
- Protect your IMPRESSA from environmental influences such as rain, frost and direct sunlight.
- Do not put the IMPRESSA, cable or connections in water.
- Do not put the IMPRESSA or any individual parts in the dishwasher.
- Turn your IMPRESSA off at the power switch before starting any cleaning operation. Always wipe your IMPRESSA with a damp cloth rather than a wet one, and protect it from prolonged water splash.
- Only connect the machine to a power supply in accordance with the information on the rating plate. The rating plate is located on the underside of your IMPRESSA. Further technical data is given in Chapter 15 'Technical Data'.
- Use only original JURA care products. Use of accessories that are not explicitly recommended by JURA could damage the IMPRESSA.
- Do not use any coffee beans treated with additives or caramelised coffee beans.
- Always fill the water tank with cold, fresh mains water.
- If you will be absent for an extended period, turn the machine off and unplug.

Risk to children and persons with limited capabilities in operating machines:

- The machine is not designed to be operated by children and persons with limited capabilities.
- The machine may only be used by persons who are able to operate the machine safely.

## Important information

Safe handling of the CLARIS plus filter cartridges:

- CLARIS plus filter cartridges should be kept out of the reach of children.
- Store them dry in the sealed package.
- Protect them from heat and direct sunlight.
- Do NOT use damaged CLARIS plus filter cartridges.
- Do NOT open CLARIS filter cartridges.

## The IMPRESSA C5 Manual

You are holding the manual for your IMPRESSA C5 in your hand. The information contained in this manual will help you to familiarise yourself with your IMPRESSA safely and quickly and teach you the full range of facilities it offers.

Chapter 2, 'Preparing and using your IMPRESSA for the first time', explains step-by-step how to set up and prepare the IMPRESSA.

Chapter 3, 'Familiarising yourself with the control options' is important for you to read as you are familiarising yourself with your IMPRESSA. It invites you to actively explore all the different coffee experiences that it offers.

As coffee and coffee specialities are very important to JURA, we have compiled a selection of tasty suggestions for you in Chapter 4, 'Recipes'.

All the other chapters are intended to help you when you have a specific query.

If you use the IMPRESSA C5 Manual, you will become a past master at preparing exciting coffee specialities, you will be a Barista!

## Symbol description

### Warnings

---



Always take note of any information marked with the **CAUTION** or **WARNING** symbol. The signal word **WARNING** points out potential risk of serious injury, and the signal word **CAUTION** potential risk of slight injury.

---



The **CAUTION** symbol is used to draw attention to circumstances which could cause the machine to become damaged.

---

### Symbols used

---



Information and tips to ease things for you as you use your IMPRESSA.

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References to the online JURA website, where you can find interesting further information:  
[www.jura.com](http://www.jura.com)

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Prompt to take action.  
This symbol means that you are being prompted to perform some action.

---

## Welcome to the world of IMPRESSA!

Dear customer,

We thank you for the trust that you have placed in us by purchasing a JURA IMPRESSA coffee machine. The machines, which are produced in Switzerland, have already impressed independent, critical testers of goods and design award juries. We will do everything we can to ensure that this genuine 2-cup Espresso and coffee fully automated machine continues to deliver perfect coffee specialities at the press of a button to your family and your guests for years to come.

The IMPRESSA Manual will teach you everything you need to know on the subject of operating and tailoring your IMPRESSA to your particular preferences. Other subjects covered include how to solve the problem of scale build-up and important tips on care. Our primary concern is to stimulate your imagination with attractive coffee recipes and to invite you to put the wealth of possibilities offered by the JURA fully automated machine to use on a daily basis.

We wish you many stimulating and enjoyable moments with your IMPRESSA.

Yours sincerely,

A handwritten signature in black ink, consisting of a stylized first name and a last name with a long, sweeping underline.

Emanuel Probst  
General Manager

## 1 IMPRESSA C5 – Click & Drink

### Coffee that fulfils your wildest dreams

JURA's avowed mission is to develop superior machines which get the best out of every blend and roast of coffee. This it delivers through a unique, intelligent pre-brew system combined with loving attention to detail.

### Click & Drink

The IMPRESSA C5 demonstrates just how wonderful a perfect cup of coffee can taste and how easy it is to prepare one. Thus, the further development of the IMPRESSA compact series is setting new standards in coffee quality while at the same time maintaining a visually pleasing appearance from every angle. The smart control philosophy is especially to be admired. The various speciality coffees can be selected simply and intuitively using a single control element.



- Click & Drink

Thanks to the revolutionary one-switch operation philosophy with the smart Rotary Switch, you are only a single touch of a button away from enjoying a perfect cup of coffee. To make your choice, all you have to do is to rotate the switch between coffee and Espresso, one or two cups. Just click the control and seconds later you can be enjoying your drink.

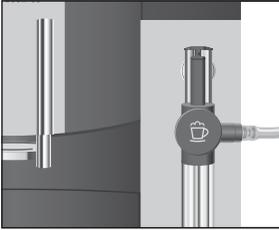


- Indicators

The easy-to-understand indicators light up in a regal red, providing the information that you need. Just one click of the Rotary Switch away, unobtrusively concealed, are the maintenance buttons with associated indicators.

- Height-adjustable coffee spout

Whether you are after a small cup of Espresso or a large cup of breakfast coffee, the height-adjustable coffee spout, which can be raised and lowered between 65 and 111 mm, can be adjusted on a continuous scale to suit all sizes of cup. This prevents coffee splashing on the machine and is your guarantee of a rich, thick crema. The superior design and feel of the machine are also evident.



■ Connector System®

The Connector System® allows one to use the Easy Cappuccino Frother, which is fitted as standard, a hot water nozzle for an even jet of water and the optionally available 2-stage frothing nozzle or the Professional Cappuccino Frother for perfect milk foam or hot milk.

Further information on this subject can be found in Chapter 11, 'Accessories and Service'.

## JURA on the Internet

Visit us on the Internet.

- @ At [www.jura.com](http://www.jura.com) you will find interesting and up-to-date information on your IMPRESSA and on every aspect of the subject of coffee.

## Knowledge Builder

You can familiarise yourself with your IMPRESSA C5 in a fun way on the PC.

- @ The Knowledge Builder awaits you at [www.jura.com](http://www.jura.com). The interactive assistant, LEO, will support you and explain the benefits of and how to use your IMPRESSA.

## 2 Preparing and using your IMPRESSA for the first time

This chapter provides you with the information you need to use your IMPRESSA without any problems. You will prepare your IMPRESSA step-by-step for your first coffee experience using it.

### Supplied as standard

The following items are supplied as standard:

- Your JURA IMPRESSA fully automatic coffee machine
- CLARIS plus filter cartridge
- JURA Auto-Cappuccino Cleaner
- The Welcome Pack, which includes:
  - The IMPRESSA C5 Manual
  - IMPRESSA C5 Quick Reference Guide
  - Milk pipe
  - JURA cleaning tablets
  - Measuring spoon for pre-ground coffee
  - Hot water nozzle
  - Aquadur® test strip
  - Overview of maintenance indicators, multi-lingual

Keep the packaging for your IMPRESSA. It should be used to protect the machine during transportation.

### Setting up

When setting up your IMPRESSA, please note the following:

- Set the IMPRESSA down on a horizontal surface that is not sensitive to water.
- Choose a spot for your IMPRESSA which is protected against overheating.

## Filling the water tank

To enjoy perfect coffee, we recommend that you change the water every day.

### CAUTION

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Milk, mineral water or other liquids can damage the water tank or the machine.

- ▶ Only fill the water tank with fresh, cold water.
- 
- ▶ Open the cover of the water tank.
  - ▶ Remove the water tank and rinse it with cold water.
  - ▶ Fill the water tank with fresh, cold mains water and reinsert.
  - ▶ Close the cover of the water tank.

## Filling the bean container

The bean container has an aroma preservation cover. This will ensure that your coffee beans retain their aroma for longer.

### CAUTION

---

Coffee beans which have been treated with additives (e.g. sugar), either pre-ground or in the form of freeze-dried coffee, will damage the grinder.

- ▶ Only use untreated coffee beans to refill the bean container.
- 
- ▶ Open the cover of the bean container and remove the aroma preservation cover.
  - ▶ Remove any dirt or foreign objects inside the bean container.
  - ▶ New machines contain an information sheet in the bean container. Remove this information sheet.
  - ▶ Fill the bean container with coffee beans, then close the aroma preservation cover and the bean container cover.

## First-time use



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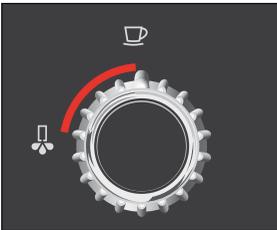
If the machine is operated with a defective power cable, there is a danger of electric shock.

- ▶ Never use a machine which has a defective power cable.
- 

**Precondition:** the water tank must be full.

- ▶ Remove the protective film from the symbol display.
- ▶ Insert the mains plug into a power socket.
-  ▶ Switch on the IMPRESSA using the power switch on the back of the machine.  
The On/Off symbol  will light up to indicate that the machine is on standby.
-  ▶ Press the Rotary Switch to switch the IMPRESSA on.

The light segment by the switch will now flash.



- ▶ Place a receptacle under the Easy Cappuccino Frother.
-  ▶ Turn the switch in the anticlockwise direction.  
The light segment by the switch will now light up. The system will now be filled with water. A small amount of water will flow out of the Easy Cappuccino Frother.  
The operation stops automatically. The light segment by the switch will now flash.
-  ▶ Turn the switch in the clockwise direction.  
As long as the machine is heating up, the Maintenance symbol  will flash. The Maintenance symbol  lights up.
- ▶ Place a receptacle under the coffee spout.
-  ▶ Press the Rotary Switch.  
The machine will rinse itself, stopping automatically.



The 1 Espresso symbol ☕ will light up indicating that your IMPRESSA is ready to use.

- i** After the first time that a coffee speciality has been prepared, you may find that the maintenance indicator and the bean container  display flash if the grinder has not yet been filled with coffee beans. In that case, prepare a different coffee speciality.

## Using and activating filter

Your IMPRESSA no longer has to be descaled if you are using CLARIS plus filter cartridges.

- i** Perform the 'Using filter' operation without a break. This will ensure that your IMPRESSA always produces its best.
- @ You can also try out the 'Using filter' operation online. Visit the Knowledge Builder on [www.jura.com](http://www.jura.com).

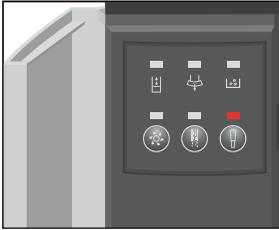
Further information on CLARIS can be found in Chapter 9, 'CLARIS plus filter cartridge – Water for perfect coffee'.



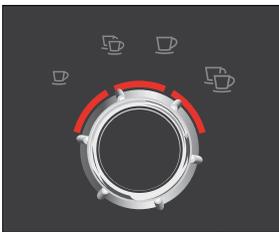
- ▶ Remove the packaging on the CLARIS plus filter cartridge.
  - ▶ Remove the water tank and empty it.
  - ▶ Lift the cartridge holder and insert the filter cartridge into the water tank, applying a light pressure.
  - ▶ Close the cartridge holder. It will lock into place audibly.
  - ▶ Fill the water tank with cold, fresh mains water and reinsert.
- i** After two months, the filter will cease to work. Monitor the elapsed time as shown on the date plate on the cartridge holder.

## 2 Preparing and using your IMPRESSA for the first time

**Precondition:** your IMPRESSA must be switched off (standby mode).



- ▶ Open the access door.
- ▶ Hold down the Filter button **until** the Filter indicator lights up.



- ▶ Turn the Rotary Switch until the 3 light segments around the Rotary Switch light up.

**i** When the 3 light segments light up, the filter is activated. If none of the light segments light up, this means that the filter has not been activated.

- ▶ Press the Rotary Switch to confirm the setting. The light segment by the switch will now flash.
- ▶ Place a receptacle (containing at least 500 ml) under the Easy Cappuccino Frother.
- ▶ If the milk pipe is connected, remove it.



- ▶ Turn the switch in the anticlockwise direction. Rinsing of the filter will now begin. The light segment by the switch will light up.

**i** The water could be slightly discoloured. This is not harmful to health, nor does it affect the taste.

Rinsing of the filter will automatically stop after approx. 500 ml, and the light segment by the switch will then flash.

- ▶ Turn the switch in the clockwise direction. The IMPRESSA will switch itself off (into standby mode). The filter is now activated.

## Assessing and setting water hardness

The harder the water is, the more frequently the IMPRESSA needs to be descaled. It is therefore important to set the water hardness.

- i** However, if you are using the CLARIS plus filter cartridge and have activated the filter, you will not be able to adjust the water hardness.
- i** The water hardness is set to level 3 in the factory.

The symbols in the symbol display show the configured degree of water hardness. The number of symbols corresponds to the relevant level.

Level	Water hardness	Shown in display
0	The water hardness is switched off, the automatic calcification indicator is switched off	No symbol is illuminated
1	German degree of water hardness 1 – 7° dH French degree of water hardness 1.79 – 12.53° f	1 symbol is illuminated 
2	German degree of water hardness 8 – 15° dH French degree of water hardness 14.32 – 26.85° f	2 symbols are illuminated 
3	German degree of water hardness 16 – 23° dH French degree of water hardness 28.64 – 41.14° f	3 symbols are illuminated 
4	German degree of water hardness 24 – 30° dH French degree of water hardness 42.96 – 53.7° f	4 symbols are illuminated 

You can find out what the water hardness is, using the Aquadur® test strip enclosed in the Welcome Pack.

- ▶ Hold the test strip briefly (for one second) under flowing mains water. Shake off the water.
- ▶ Wait for about 1 minute.
- ▶ You will then be able to read the degree of water hardness from the discoloration of the Aquadur® test strip and the description on the packaging.

You can now configure the water hardness.

## 2 Preparing and using your IMPRESSA for the first time

**Example:** to change the water hardness from level 3 to level 4, proceed as follows:

**Precondition:** your IMPRESSA must be switched off (standby mode).



- ▶ Open the access door.
- ▶ Hold down the Descaling button **until** the Descaling indicator  lights up.  
The Descaling indicator  and the symbols    will now light up.
- ▶ Turn the Rotary Switch until the four symbols     light up.
- ▶ Press the Rotary Switch to confirm the level 4 setting.  
The IMPRESSA will switch itself off (into standby mode). The water hardness is now set.

## Adjusting grinder

You can adjust the grinder **continuously** to suit the roast of your coffee.

### CAUTION

If you adjust the fineness of grind when the grinder is not operating, the grinding wheel could be damaged.

- ▶ Only adjust the fineness of grind when the grinder is running.

The fineness of grind setting is correct if the coffee flows regularly from the coffee spout. A fine, thick crema is also formed.

Our recommendations:

- Select a fine setting for a light roast.
  - If the fineness of grind setting is **too fine**, the coffee only drips from the coffee spout.
- Select a coarse setting for a darker roast.
  - If the fineness of grind is **too coarse** the coffee flows too quickly from the coffee spout.

**Example:** to change the fineness of grinding **during** preparation of a coffee, proceed as follows:

- ▶ Open the cover of the bean container and remove the aroma preservation cover.
- ▶ Place a cup under the coffee spout.



- ▶ Turn the Rotary Switch to the 1 coffee setting ☐.
- ▶ Press the Rotary Switch to initiate preparation of the coffee. The grinder will now start up, and the 1 coffee symbol ☐ flashes.
- ▶ Turn the fineness of grind switch to the desired position **while** the grinder is running. The coffee will be prepared and the fineness of grind is set.

## Switching on

When the IMPRESSA is switched on, a prompt to perform a rinse operation automatically appears.

**Precondition:** your IMPRESSA is switched on at the power switch and the On/Off symbol ☐ is illuminated (standby).

- ▶ Press the Rotary Switch to switch the IMPRESSA on. As long as the machine is heating up, the Maintenance symbol ☐ will flash. The Maintenance symbol ☐ lights up.
- ▶ Place a receptacle under the coffee spout.
- ▶ Press the Rotary Switch to start the rinse operation. The coffee spout will be rinsed. The operation stops automatically and your IMPRESSA is now ready for use.

## Switching off (standby mode)

When you switch off your IMPRESSA, the system is automatically rinsed.

- ▶ Place a receptacle under the coffee spout.
- ▶ Turn the Rotary Switch to the On/Off symbol ☐.
- ▶ Press the Rotary Switch to switch the IMPRESSA off. The system is rinsed and the Maintenance symbol ☐ flashes. The operation stops automatically. The IMPRESSA is switched off (in standby mode), and the On/Off symbol ☐ is illuminated.

## 3 Familiarising yourself with the control options

With the IMPRESSA, you can prepare an excellent coffee speciality at the touch of a button. You also have the option of adjusting the coffee strength and amount of water to your personal taste while the coffee is brewing.

This chapter will show you how to operate the machine with the aid of examples. To familiarise yourself with your IMPRESSA, we recommend that you make a point of actively trying the facilities described in this chapter. You will find this is well worthwhile.

Learn how to perform the following:

- Preparing drinks at the touch of a button
- Adjusting the settings on a one-off basis **while** your drink is being prepared
- Adjusting the permanent cup size settings

**i** You can stop the machine at any time while a coffee speciality is being prepared. To do this press the Rotary Switch.

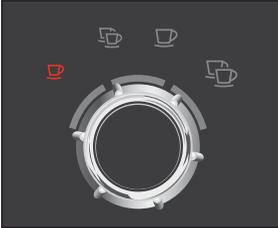
@ If you prefer to familiarise yourself with your IMPRESSA in a fun way on the PC, the interactive Knowledge Builder tutorial program can be found on the Internet at [www.jura.com](http://www.jura.com).

### Preparing drinks at the touch of a button

Prepare your favourite coffee speciality at the touch of a button.

All coffee specialities are prepared following this model at the touch of a button.

**i** Unless you change the permanent settings, all coffee specialities prepared at the touch of a button will have a coffee strength of **mild**.



## One-off setting during drink preparation

**Example:** this is how to prepare an Espresso.

- ▶ Place an Espresso cup under the coffee spout.
- ▶ Turn the Rotary Switch to the 1 Espresso setting .
- ▶ Press the Rotary Switch to initiate preparation of the Espresso.

The 1 Espresso symbol  will now flash, and the pre-set amount of water will flow into the cup.

Drink preparation stops automatically.

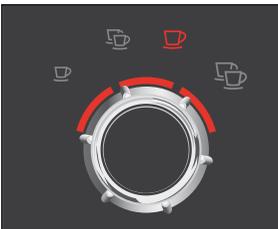
You can change both the coffee strength and the amount of water while your drink is being prepared. These settings are not saved.

One-off settings during coffee preparation always follow this model.

- i** During the grinding operation, the light segments above the Rotary Switch indicate the coffee strength. The coffee strength can be altered while 1 Espresso or 1 coffee is being prepared.

The coffee strength options available are as follows:

Coffee strength	Shown in symbol display
Mild	1 light segment is illuminated
Normal	2 light segments are illuminated
Strong	3 light segments are illuminated



- i** During the brew operation, the light segments indicate the amount of water. At this stage of the operation, you can change the amount of water by turning the Rotary Switch.

**Example:** this is how to prepare a **strong** coffee.

- ▶ Place a cup under the coffee spout.
- ▶ Turn the Rotary Switch to the 1 coffee setting .

### 3 Familiarising yourself with the control options



#### Adjusting the permanent cup size settings

- ▶ Press the Rotary Switch to initiate preparation of the coffee. The grinder starts up, the 1 coffee symbol  flashes, and one light segment above the Rotary Switch is illuminated.
- ▶ **While** the grinder is running, turn the Rotary Switch in a clockwise direction until three light segments have lit up. The grinding operation stops, brewing begins and the pre-defined quantity of water flows into the cup. Drink preparation stops automatically.

It is easy to adjust the amount of water for all coffee specialities to the cup size for good. As in the following example, adjust the amount of water once. Every time you prepare a drink in the future, this amount of water will be dispensed.

**Permanent** adjustment of cup size works the same way for all coffee specialities.

**Example:** to **permanently** adjust the amount of water for an Espresso, you should proceed as follows:

- ▶ Place an Espresso cup under the coffee spout.
- ▶ Turn the Rotary Switch to the 1 Espresso setting .
- ▶ Keep the Rotary Switch pressed down **until** the light segment flashes above the Rotary Switch. Coffee preparation will start and the Espresso will flow into the cup.
- ▶ Press the Rotary Switch again when enough Espresso has flown into the cup. Espresso preparation will now stop. Your IMPRESSA will remember the amount of water you have specified for an Espresso **for good**.

**i** You can alter these settings at any time by repeating the above procedure.



### 3 Familiarising yourself with the control options

## 4 Recipes

You can use your IMPRESSA to prepare not only coffee classics but also unusual specialities in your home. You can find additional coffee recipes online at [www.jura.com](http://www.jura.com).

Further information on how to operate your IMPRESSA can be found in Chapter 3, 'Familiarising yourself with the control options'.

### Cappuzino

<b>Ingredients</b>	<b>200 ml cold milk</b>
<b>(for two people)</b>	<b>2 strong Espressos</b>
	<b>20 ml cinnamon syrup</b>
	<b>Powdered cinnamon for decoration purposes</b>

- ▶ Divide the cinnamon syrup into Cappuccino cups.
- ▶ Place cup under Cappuccino Frother and half fill with milk foam.
- ▶ Pour Espresso directly into the milk foam and scatter some cinnamon powder.

### Café Chocolat Blanc

<b>Ingredients</b>	<b>50 g white chocolate</b>
<b>(for two people)</b>	<b>2 Espressos</b>
	<b>200 ml milk</b>
	<b>Grated white chocolate for decoration purposes</b>

- ▶ Use the Cappuccino Frother to froth some milk in two decorative glasses.
- ▶ Melt white chocolate in a bain marie.
- ▶ Prepare two Espressos, stir with the melted chocolate and pour into the milk foam.
- ▶ Shake some grated white chocolate over the drinks.









## Winter's dream coffee

<b>Ingredients</b> (for two people)	2 strong Espressos
	200 ml of hot cocoa
	1 pinch of gingerbread seasoning
	100 ml milk
	Sugar to suit personal taste
	1-2 gingerbread cakes for decoration

- ▶ Prepare two Espressos.
- ▶ Stir Espresso with cocoa and gingerbread seasoning and divide into two glasses.
- ▶ Froth the milk and add to the Espressos.
- ▶ Sprinkle with small pieces of gingerbread.

## Latte Macchiato Frio

<b>Ingredients</b> (for two people)	2 cold Espressos
	200 ml cold milk
	1 small cup crushed ice
	20 ml maple syrup
	Milk foam

- ▶ Prepare Espresso and leave to cool.
- ▶ Put cold milk, the maple syrup and crushed ice in a glass and mix.
- ▶ Add the cold Espresso.

## 5 Preparing drinks at the touch of a button

This chapter will explain how to prepare coffee specialities, milk and hot water.

Chapter 3, 'Familiarising yourself with the control options', will teach you how to adjust the settings to your personal preferences. Alternatively, you can use Chapter 6, 'Adjusting the permanent cup size settings'.

- i** You can stop the machine at any time while a coffee speciality is being prepared. To do this press the Rotary Switch.
  
- @** You can also try out the preparation of coffee specialities online. Visit the Knowledge Builder on [www.jura.com](http://www.jura.com).

### Barista tips

A 'barista' is someone who is a professional at preparing espresso and coffee. The barista knows every coffee speciality and is a master at preparing perfect beverages. In conjunction with your JURA IMPRESSA, you too can achieve perfect results

In addition to the simple preparation at the touch of a button, you can also adapt the coffee or espresso to suit your own individual taste. Various setting options are provided to this purpose. Give it a try:

- **Coffee strength:** The coffee strength can be changed before preparation or during the grinding operation by turning the Rotary Switch. This setting changes the coffee powder quantity. The larger the quantity of coffee powder which is used to make the coffee, the stronger and more intensive the coffee speciality will taste.
  
- **Fineness of grind:** In the IMPRESSA the coffee beans are freshly ground each time a coffee speciality is prepared. The fineness of grind has a considerable influence on the taste of the coffee. The fineness of grind is adjusted during grinding.

- **Height-adjustable coffee spout:** The height of the coffee spout can be adjusted on a sliding scale as required to suit the size of your coffee cups. The distance between the coffee spout and the edge of the cup should be as small as possible. This prevents coffee splashing on the machine and produces a fine, thick crema.

In addition remember the following Barista tips:

- Store your coffee in a dry place. Oxygen, light, heat and moisture will spoil the coffee.
- Use only fresh, cold water so that the maximum aroma is released from the coffee.
- To enjoy perfect coffee, change the water every day.
- Pre-heat your cups.
- Use a teaspoon for sugar and do not use sugar lumps, as they may spoil the crema or milk foam.

## Espresso

The classic coffee drink from Italy. There is a definite crema on the surface of the Espresso.

**Example:** this is how to prepare an Espresso.

- ▶ Place an Espresso cup under the coffee spout.
- ▶  Turn the Rotary Switch to the 1 Espresso setting .
- ▶  Press the Rotary Switch to initiate preparation of the Espresso.

The 1 Espresso symbol  will now flash, and the pre-set amount of water will flow into the cup.

Drink preparation stops automatically.

To prepare two cups of Espresso, place two cups under the coffee spout and turn the Rotary Switch to the symbol for 2 Espressos , then press the switch to initiate coffee preparation.

## Coffee

**Example:** this is how to prepare a coffee.

- ▶ Place a cup under the coffee spout.
- ☉ ▶ Turn the Rotary Switch to the 1 coffee setting ☉.
- ☉ ▶ Press the Rotary Switch to initiate preparation of the coffee.  
The 1 coffee symbol ☉ will now flash, and the pre-set amount of water will flow into the cup.  
Drink preparation stops automatically.

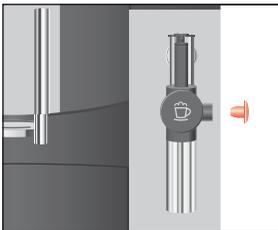
To prepare two cups of coffee, place two cups under the coffee spout and turn the Rotary Switch to the symbol for 2 coffees ☉☉, then press the switch to initiate coffee preparation.

## Cappuccino

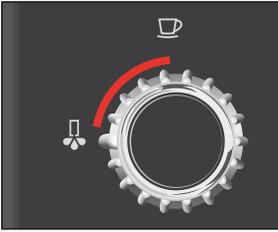
A classic Italian recipe. The Cappuccino consists one-third of Espresso, hot milk and milk foam. It is finished with a sprinkling of cocoa powder.

**Precondition:** your IMPRESSA is ready to use, the Easy Cappuccino Frother is mounted.

- ▶ Take the milk pipe out of the Welcome Pack.
- ▶ Take the protective cap off the Easy Cappuccino Frother.
- ▶ Attach the milk pipe to the frother.
- ▶ Insert the other end in a milk Tetrapack or connect it to a milk container.

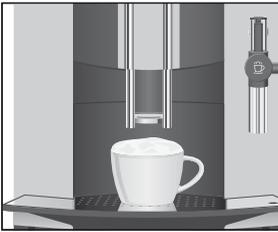


- ▶ Place a cup under the Easy Cappuccino Frother.
- ☉ ▶ Turn the Rotary Switch so that it points to the Steam symbol ☉.
- ☉ ▶ Press the Rotary Switch to confirm your choice.  
The Steam symbol ☉ will continue flashing until the IMPRESSA has warmed up. As soon as the required temperature has been reached, the light segment by the switch will flash.



- ▶ Turn the switch in the anticlockwise direction. The milk foam will be prepared.
- ▶ Turn the switch in the clockwise direction when there is sufficient milk foam in the cup.

**i** **As long as** the light segment continues to flash on the switch, you can continue preparing milk foam.



- ▶ Move the cup under the coffee spout.
- ▶ Turn the Rotary Switch to the 1 Espresso setting .
- ▶ Press the Rotary Switch to initiate preparation of the Espresso. The 1 Espresso symbol  will now flash, and the pre-set amount of water will flow into the cup. Drink preparation stops automatically.

To ensure that the Easy Cappuccino Frother works perfectly, you should clean it **regularly**. For further information on cleaning, see Chapter 8, 'Maintenance – cleaning the Easy Cappuccino Frother'.

The high-quality milk containers available from JURA are a useful addition for all lovers of milk specialities. Further information on JURA accessories can be found in Chapter 11, 'Accessories and Service'.

## Pre-ground coffee

You can choose a second variety of coffee with the filler funnel for pre-ground coffee.

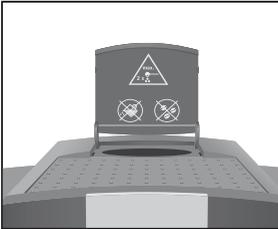
All coffee specialities using pre-ground coffee are prepared in the same way.

- i** Never add more than two level measuring spoons of pre-ground coffee.
- i** Use pre-ground coffee which is not ground too finely. Very fine coffee can block up the system so that the coffee only comes out in drips.
- i** If you have added too little pre-ground coffee, the IMPRESSA will come to a halt ready for further use.

## 5 Preparing drinks at the touch of a button

**Example:** this is how to prepare a coffee using pre-ground coffee.

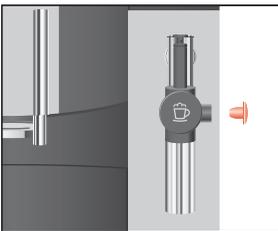
- ▶ Take the measuring spoon for pre-ground coffee out of the Welcome Pack.
- ▶ Turn the Rotary Switch so that it points to the pre-ground coffee symbol ☕.
- ▶ Press the Rotary Switch to confirm your choice. The pre-ground coffee symbol ☕ will flash.
- ▶ Place a cup under the coffee spout.



- ▶ Open the filler funnel for pre-ground coffee.
- ▶ Place one level measuring spoon of pre-ground coffee in the filler funnel.
- ▶ Turn the Rotary Switch to the 1 coffee setting ☕.
- ▶ Press the Rotary Switch to initiate preparation of the coffee. The symbols for pre-ground coffee ☕ and 1 coffee ☕ will flash, and the pre-configured amount of water will flow into the cup. Drink preparation stops automatically.

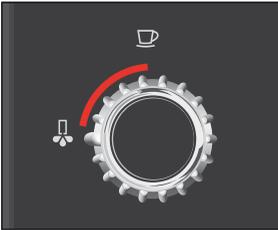
To prepare two cups of pre-ground coffee, place two cups under the coffee spout, add two level measuring spoons of pre-ground coffee to the filler funnel, turn the Rotary Switch to the symbol for 2 coffees ☕☕ and then press to initiate preparation of the coffee.

## Milk foam



**Precondition:** your IMPRESSA is ready to use, the Easy Cappuccino Frother is mounted.

- ▶ Take the milk pipe out of the Welcome Pack.
- ▶ Take the protective cap off the Easy Cappuccino Frother.
- ▶ Attach the milk pipe to the frother.
- ▶ Insert the other end in a milk Tetrapack or connect it to a milk container.



- ▶ Place a cup under the Easy Cappuccino Frother.
- ▶ Turn the Rotary Switch so that it points to the Steam symbol ☕.
- ▶ Press the Rotary Switch to confirm your choice.  
The Steam symbol ☕ will continue flashing until the IMPRESSA has warmed up. As soon as the required temperature has been reached, the light segment by the switch will flash.
- ▶ Turn the switch in the anticlockwise direction.  
The milk foam will be prepared.
- ▶ Turn the switch in the clockwise direction when there is sufficient milk foam in the cup.

**i** As long as the light segment continues to flash by the switch, you can continue preparing milk foam.

To ensure that the Easy Cappuccino Frother works perfectly, you should clean it **daily**. Further information can be found in Chapter 8, 'Maintenance – cleaning the Easy Cappuccino Frother'.

## Hot water



To obtain a perfect water flow, attach the removable hot water nozzle.

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There is a danger of scalding from hot water splashes.

- ▶ Avoid direct contact with the skin.
- 

Start by replacing the nozzle:

- ▶ Carefully remove the Easy Cappuccino Frother from the Connector System®.
- ▶ Take the hot water nozzle out of the Welcome Pack.
- ▶ Insert this into the Connector System® with a light turning motion.

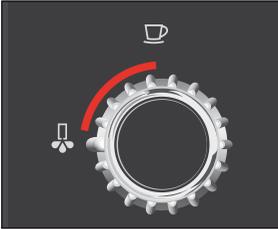
## 5 Preparing drinks at the touch of a button



- ▶ Place a cup under the hot water nozzle.

**Precondition:** your IMPRESSA is ready for use.

- ⌚ ▶ Turn the switch in the anticlockwise direction.  
The light segment on the switch will light up and hot water will flow into the cup.
- ⌚ ▶ Turn the switch in the clockwise direction when there is sufficient water in the cup.



## 6 Adjusting the permanent cup size settings

It is easy to adjust the amount of water for all coffee specialities to the cup size for good. As in the following example, adjust the amount of water once. Every time you prepare a drink in the future, this amount of water will be dispensed.

**Permanent** adjustment of cup size works the same way for all coffee specialities.

**Example:** to **permanently** adjust the amount of water for an Espresso, you should proceed as follows:



- ▶ Place an Espresso cup under the coffee spout.
- ▶ Turn the Rotary Switch to the 1 Espresso setting .
- ▶ Keep the Rotary Switch pressed down **until** the light segment flashes above the Rotary Switch.  
Coffee preparation will start and the Espresso will flow into the cup.
- ▶ Press the Rotary Switch again when enough Espresso has flown into the cup.  
Espresso preparation will now stop. Your IMPRESSA will remember the amount of water you have specified for an Espresso **for good**.

**i** You can alter these settings at any time by repeating the above procedure.

## 7 Adjusting the permanent settings in programming mode

### Programmable switch-off time

By instructing your IMPRESSA to switch itself off, you can cut down your energy consumption.

- i** The permanent setting for programmable switch-off time is 4 hours.

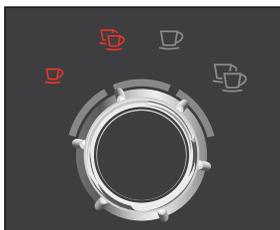
The number of symbols illuminated indicates the programmable switch-off time that has been activated in hours:

Switch-off time	Shown in symbol display	Meaning
Not active	No symbol is illuminated	Switch-off time not programmed
1 hour	1 symbol is illuminated 	Switch-off after 1 hour
2 hours	2 symbols are illuminated 	Switch-off after 2 hours
4 hours	3 symbols are illuminated 	Switch-off after 4 hours
8 hours	4 symbols are illuminated 	Switch-off after 8 hours

**Example:** to amend the programmable switch-off time from 4 hours to 2, you should proceed as follows:

**Precondition:** your IMPRESSA must be switched off (standby mode).

- ▶ Open the access door.
-  ▶ Hold down the Cleaning button **until** the Cleaning indicator  lights up.  
The IMPRESSA is in programming mode, the Cleaning indicator  and the symbols  are illuminated.



-  ▶ Turn the Rotary Switch until the 2 symbols  light up.
-  ▶ Press the Rotary Switch to confirm the setting.  
The IMPRESSA will switch itself off (into standby mode). The programmable switch-off time is now configured at 2 hours.

## 8 Maintenance

Your IMPRESSA has the following integrated maintenance programs:

- Rinse the machine
- Change the filter
- Clean the machine
- Descal the machine



The illuminated maintenance indicator draws your attention to the maintenance actions that are necessary. Open the access door and note the further indicators in the maintenance field. In the example shown on the left, your IMPRESSA is prompting you to clean it.

- i** Clean or descale the machine or change the filter whenever the appropriate indicator is lit up.

### Maintenance tips

To ensure that you get many years' reliable service out of your IMPRESSA and to guarantee the optimum coffee quality, the machine requires **daily** maintenance.

You should proceed as follows:

- Empty the coffee grounds container and the drip tray. Rinse them with warm water.
- Rinse the water tank with clean water.
- Dismantle and rinse the Easy Cappuccino Frother (see Chapter 8, 'Maintenance – rinsing the Easy Cappuccino Frother').
- Wipe the surface of the machine with a damp cloth.

## Rinsing the machine

- i** Once the IMPRESSA has heated up following switch-on, the Maintenance symbol  will light up, prompting you to perform a rinse operation. To initiate the rinse operation, press the Rotary Switch.
- i** When the IMPRESSA is switched off, a rinse operation is automatically performed.



**Precondition:** the IMPRESSA is ready for use.

- ▶ Place a receptacle under the coffee spout.
-  ▶ Turn the Rotary Switch so that it points to the Maintenance symbol .
-  ▶ Press the Rotary Switch to start the rinse operation. The rinse operation now starts and the Maintenance symbol  flashes. Rinsing stops automatically. Your IMPRESSA is ready for use.

## Changing the filter

- i** After 50 litres of water have been dispensed, the filter will cease to work. Your IMPRESSA will automatically prompt you to replace the filter.
- i** After two months, the filter will cease to work. Monitor the elapsed time as shown on the date plate on the cartridge holder.
- i** If the CLARIS plus filter cartridge is not activated, you will not be prompted to change the filter.

## Replacement following a prompt

To change the CLARIS plus filter cartridge when prompted to do so by your IMPRESSA, you should proceed as follows:

**Precondition:** the Maintenance indicator and the Filter indicator  are illuminated.

- ▶ Remove the water tank and empty it.





- ▶ Lift the cartridge holder.
- ▶ Take out the old CLARIS plus filter cartridge.
- ▶ Insert the new CLARIS plus filter cartridge into the water tank, pressing it lightly.
- ▶ Close the cartridge holder. It will lock into place audibly.
- ▶ Fill the water tank with cold, fresh mains water and reinsert.



- ▶ Place a receptacle (containing at least 500 ml) under the Easy Cappuccino Frother.
- ▶ If the milk pipe is connected, remove it.
- ▶ Hold down the Filter button **until** the Filter indicator  flashes. The light segment by the switch will now flash.



-  ▶ Turn the switch in the anticlockwise direction. Rinsing of the filter will now begin. The light segment by the switch will now light up.

- i** The water could be slightly discoloured. This is not harmful to health, nor does it affect the taste.

Rinsing of the filter will automatically stop after approx. 500 ml, and the light segment by the switch will then flash.

-  ▶ Turn the switch in the clockwise direction. The Maintenance symbol  flashes, the IMPRESSA heats up and is once again ready for use.

## Manual filter change

You can initiate the ‘Changing the filter’ operation manually. Start when the first prompt appears ▶, as described under ‘Replacement following a prompt’.

## Cleaning the machine

After dispensing 200 cups of coffee or performing 80 switch-on rinses, the IMPRESSA will prompt you to clean it.

### CAUTION

If the wrong cleaning agent is used, the machine could be damaged and/or traces of detergent could be left behind in the water.

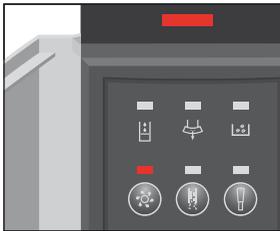
- ▶ Use only original JURA care products.

- i** The cleaning program only lasts about 15 minutes.
- i** Do not interrupt the cleaning program, as this will impair the quality of cleaning.
- i** Your dealer will stock JURA cleaning tablets.

@ Try out the ‘Cleaning the machine’ operation online. Visit the Knowledge Builder on [www.jura.com](http://www.jura.com).

### Cleaning following a prompt

To clean your IMPRESSA when prompted to do so, you should proceed as follows:

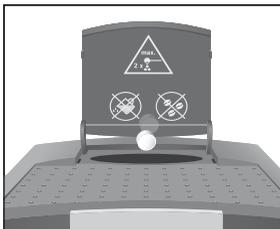


**Precondition:** the Maintenance indicator and the Cleaning indicator (⚙️) are illuminated.

- ▶ Hold down the Cleaning button **until** the Cleaning indicator (⚙️) flashes.  
The coffee grounds container indicator (☞) now flashes.
- ▶ Empty the drip tray and the coffee grounds container.
- ▶ Insert the empty drip tray and coffee grounds container back in the machine.  
The Cleaning indicator (⚙️) will now light up.



- ▶ Place a receptacle under the coffee spout.
- ▶ Press the Cleaning button.  
The Cleaning indicator (⚙️) now flashes. Water flows out of the coffee spout.



- The process is interrupted. The pre-ground coffee symbol (☞) flashes and the Cleaning indicator (⚙️) lights up.
- ▶ Open the cover of the filler funnel for pre-ground coffee.
- ▶ Insert a JURA cleaning tablet into the filler funnel.
- ▶ Close the cover of the filler funnel.
- ▶ Press the Cleaning button.  
The Cleaning indicator (⚙️) now flashes. Water flows out of the coffee spout once again.  
The operation stops, the coffee grounds container indicator (☞) flashes.
- ▶ Empty the drip tray and the coffee grounds container.

- ▶ Insert the empty drip tray and coffee grounds container back in the machine.

The cleaning operation is now complete. The Maintenance symbol  flashes, the IMPRESSA heats up and is once again ready for use.

## Manual cleaning

You can initiate the 'Cleaning the machine' operation manually. Start when the first prompt appears ▶, as described under 'Cleaning following a prompt'.

## Descaling the machine

The IMPRESSA builds up deposits of limescale over time and automatically prompts you to descale it when necessary. The degree of calcification depends on the degree of hardness of your water.



### CAUTION

If the descaling agent comes into contact with the skin or eyes, this can cause irritation.

- ▶ Avoid contact with the skin or eyes.
- ▶ Rinse the descaling agent off with clean water. Should you get any descaling agent in your eye, see a doctor.

### CAUTION

If the wrong descaling agent is used, the machine could be damaged and/or traces of detergent could be left behind in the water.

- ▶ Use only original JURA care products.

### CAUTION

If the descaling operation is interrupted, it is possible that the machine could be damaged.

- ▶ Allow the descaling program to run to the end.

### CAUTION

If the descaling agent comes into contact with sensitive surfaces, the possibility of damage cannot be excluded.

- ▶ Clean up any splashes immediately.

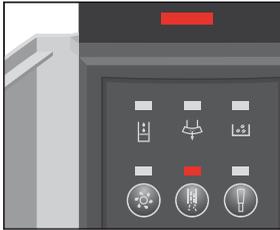
**i** The descaling program lasts approx. 40 minutes.

**i** Your dealer will stock JURA descaling tablets.

@ Try out the 'Descaling the machine' operation online. Visit the Knowledge Builder on [www.jura.com](http://www.jura.com).

## Descaling following a prompt

To descale your IMPRESSA when prompted to do so, you should proceed as follows:



**Precondition:** the maintenance indicator and the Descaling indicator (⚙️) are lit up.

- ▶ Hold down the Descaling button **until** the Descaling indicator (⚙️) flashes.

The coffee grounds container indicator ☕ now flashes.

- ▶ Empty the drip tray and the coffee grounds container.
- ▶ Insert the empty drip tray and coffee grounds container back in the machine.

The Water Tank indicator 🚰 now flashes.

- ▶ Remove the water tank and empty it.
- ▶ Completely dissolve the contents of one blister (3 JURA descaling tablets) in a container that holds 500 ml of water. This can take a few minutes.

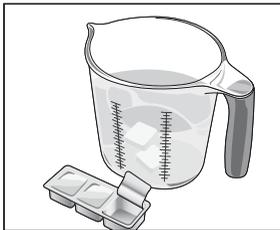
- ▶ Pour the solution into the empty water tank.

- ▶ Insert the water tank.

The light segment by the switch will now flash.

- ▶ Remove the frother.

- ▶ Place a container under the Connector System®.



- ▶ Turn the switch in the anticlockwise direction.

This causes water to flow out of the Connector System®.

The light segment by the switch lights up during the descaling operation.

The operation stops automatically, and the light segment by the switch flashes.



- ▶ Turn the switch in the clockwise direction.  
The descaling operation will resume. After a few minutes, the coffee grounds container indicator ☞ flashes.
- ▶ Empty the container under the Connector System®.
- ▶ Empty the drip tray and the coffee grounds container.
- ▶ Insert the empty drip tray and coffee grounds container back in the machine.  
The Water Tank indicator ☞ now flashes.
- ▶ Rinse the water tank thoroughly and fill it with cold, fresh mains water.
- ▶ Put the water tank back in.
- ▶ Place a container under the Connector System®.  
The light segment by the switch will now flash.
- ▶ Turn the switch in the anticlockwise direction.  
This causes water to flow out of the Connector System®.  
The operation stops automatically, and the light segment by the switch flashes.
- ▶ Turn the switch in the clockwise direction.  
The descaling operation will resume. After a few minutes, the coffee grounds container indicator ☞ flashes.
- ▶ Empty the drip tray and the coffee grounds container.
- ▶ Insert the empty drip tray and coffee grounds container back in the machine.
- ▶ Put back the frother.  
The descaling operation is now complete. The Maintenance symbol 🔥 flashes, the IMPRESSA heats up and is once again ready for use.

- i** If the descaling operation stops unexpectedly, rinse the water tank thoroughly.

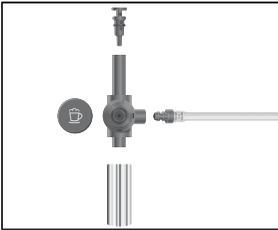
## Manual descaling

You can initiate the operation ‘Descaling the machine’ manually. Start when the first prompt appears ▶, as described under ‘Descaling following a prompt’.

## Rinsing the Easy Cappuccino Frother

To ensure that the Easy Cappuccino Frother works perfectly, you should rinse it with water **whenever** you have prepared some milk.

- i** The IMPRESSA will not prompt you to rinse the Easy Cappuccino Frother.
  - ▶ Carefully remove the Easy Cappuccino Frother from the Connector System®.
  - ▶ Take the Easy Cappuccino Frother apart.
  - ▶ Rinse all the frother parts thoroughly under running water.
  - ▶ Reassemble the Easy Cappuccino Frother and attach it to the Connector System®.



## Cleaning the Easy Cappuccino Frother

To ensure that the Easy Cappuccino Frother works perfectly, you should clean it **daily** when you have been preparing milk.

- i** The IMPRESSA will not prompt you to clean the Easy Cappuccino Frother.
- i** Your dealer will stock the JURA Auto-Cappuccino Cleaner.

### CAUTION

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If the wrong cleaning agent is used, the machine could be damaged and/or traces of detergent could be left behind in the water.

- ▶ Use only original JURA care products.
- 

- @ Try this operation out on the Internet. Visit the Knowledge Builder on [www.jura.com](http://www.jura.com).

**Precondition:** your IMPRESSA is ready for use.

- ▶ Place a receptacle under the Easy Cappuccino Frother.
- ▶ Pour 250 ml of fresh water into a container and add one capful (max. 15 ml) of Auto-Cappuccino Cleaner.



- ▶ Immerse the milk pipe in the receptacle.
  - ⦿ ▶ Turn the Rotary Switch so that it points to the Steam symbol ☞.
  - ⦿ ▶ Press the Rotary Switch to confirm the action.  
The Steam symbol ☞ will continue flashing until the IMPRESSA has warmed up.  
As soon as the required temperature has been reached, the light segment by the switch will flash.
  - ⦿ ▶ Turn the switch in the anticlockwise direction.  
The frother and pipe will be cleaned.
  - ⦿ ▶ Turn the switch in the clockwise direction as soon as the container holding the Auto-Cappuccino Cleaner is empty.  
The light segment by the switch will now flash.
- ▶ Fill the receptacle with 250 ml of fresh water and immerse the milk pipe in it.
- i** Perform the next step as soon as the light segment by the switch is flashing. This means that the IMPRESSA has reached the temperature necessary for steam. If the light segment is no longer flashing, turn the Rotary Switch once again to the Steam symbol ☞ and press the Rotary Switch. As soon as the required temperature has been reached, the light segment by the switch will flash again.
- ⦿ ▶ Turn the switch in the anticlockwise direction.  
The frother and pipe are rinsed with fresh water.
  - ⦿ ▶ Turn the switch in the clockwise direction as soon as the container holding the water is empty.  
Cleaning of the Easy Cappuccino Frother is now complete and your IMPRESSA is ready to use again.

## Descaling the water tank

The water tank may build up deposits of limescale. In order to ensure perfect working order, descale the water tank from time to time.

- ▶ Remove the water tank.
- ▶ If you use a CLARIS plus filter cartridge, remove this.
- ▶ Descale the tank with a mild, commercially available descaling agent in accordance with the instructions of the manufacturer.
- ▶ Rinse the water tank with clean water afterwards.
- ▶ If you use a CLARIS plus filter cartridge, insert this again.
- ▶ Fill the water tank with fresh water and insert it again.

## 9 CLARIS plus filter cartridge – Water for perfect coffee

### As fresh as from the spring

Anyone who has ever drunk fresh spring water knows: There is a world of difference between the elixir of life in its natural form and the processed fluid that comes out of our taps. Very few of us have ready access to a spring.

The answer to this is: CLARIS plus filter cartridge from JURA. It transforms the hardness of the mains water into neutral water. On top of this, CLARIS plus can protect your fully automated coffee/Espresso machine against scale, and used properly, can prolong the service life of your machine.

Our mains water is of very high quality and is excellent for drinking. It is subject to ongoing health checks, meets strict, legally binding quality requirements and contains the most important minerals and fluorides.

### Water – always pleasant and freshly filtered

Use of CLARIS plus filter cartridges guarantees you freshly filtered, delicious-tasting water for your tea and coffee at all times. Designed specially for JURA coffee machines, it is coffee-neutral and is placed directly in the water tank.

This gives you three important benefits:

- The guarantee that your water is freshly filtered before any cup of coffee is prepared;
- Fresh water and unadulterated aromas guarantee your palate the coffee experience of a lifetime;
- Lifelong protection for your IMPRESSA (eliminating the need for descaling).

CLARIS plus from JURA is hard on scale, but soft on your coffee machine.

## **Quality knows no compromises**

You can see it at work on your household appliances every day. Left to its own devices, scale can cause serious damage. Over time, scale is deposited on the heating elements, clogging the heating elements and pipes. Scale is also detrimental to the quality of your chosen drinks because, with the passage of time, the water will no longer be properly heated. Consequently: The result is that the coffee will taste weaker, Espresso will lose its strength and tea will taste bland. In other words: All enjoyment will be lost.

## **Quality from A to Z**

When you buy coffee, Espresso or tea specialities, aren't you careful to buy top quality? In that case, you should insist on the same for your water. You will taste and smell the difference the moment you start using the CLARIS plus filter cartridge. The water will taste purer and you will be thrilled by the flavour of your coffee specialities.

## **No more descaling**

If you use CLARIS plus filter cartridges regularly, you will be able to omit the time-consuming business of regular descaling. And your coffee machine will reward you with a longer service life. We recommend use of CLARIS plus wherever water is harder than 10° German hardness (dH). You can determine the water hardness before using your JURA coffee machine for the first time with the Aquadur® test strip included in the Welcome Pack.

## **Interaction of organic materials**

The CLARIS plus filter cartridge was developed specially for JURA fully automatic coffee/Espresso machines. It contains a granulate consisting of ion exchangers and active carbon – in other words, pure, organic materials with no chemical additives. These agents work together to reduce the formation of calcium deposits, heavy metals and other harmful substances contained in mains water. Other substances detrimental to flavour and aroma, such as chlorine, are also largely eliminated. Minerals and fluorides contained in the water are, of course, retained.

## **Water freshly filtered on the ‘just in time’ principle**

Unlike other water filtering systems for domestic use, CLARIS plus works according to the professional up-flow principle. Practically speaking: Only the precise amount of water required for a given beverage is drawn in, and this is filtered directly before use.

## **Up-flow principle**

The water flows through the filter at a constant speed, disturbing the granulate and ensuring that it is used evenly. This system ensures that the filter is used to optimum effect. The remaining water in the tank is left untouched until the next cup of coffee is made.

## **Easy to operate**

Inserting the CLARIS plus filter cartridge couldn't be easier. It is described in Chapter 2, 'Preparing and using for the first time – Using and activating filter'.

## **Economical in use**

After 50 litres of water have been dispensed or after two months at the latest, the filter will cease to work. After this, the cartridge must be replaced. Your JURA coffee machine will prompt you to change the filter.

This process is described in detail in Chapter 8, 'Maintenance – changing the filter'.

You can return used filter cartridges to the stockist. They are returned for recycling to protect the environment.

## **Maintenance and storage**

The CLARIS plus filter cartridge only needs to be removed from the water tank if you are away for a lengthy period of time or if you wish to clean or descale the tank using a conventional product.

If you do plan to be away for some time (e.g. for a holiday), we recommend that you do the following to store the filter cartridge. Remove the cartridge from the water tank. Place it in a glass with about two centimetres of water and put it in the fridge.

We recommend that you run about half a litre of water through the machine before starting to make coffee again. The water could be discoloured, but this is not harmful to your health.

**Pictures on the next few pages:**

- 1 Water – always pleasant and freshly filtered.
- 2 CLARIS plus filter cartridges do not require any accessories and do not take up any extra space. They can be inserted directly into the water tank.
- 3 4 Water for perfect coffee specialities.
- 5 The professional up-flow principle: Only the precise amount of water required for a given beverage is drawn in, and this is filtered directly before use.
- 6 Stainless steel pipes in the heater element: With CLARIS plus (left) you can omit the time-consuming descaling operation (right).
- 7 The following substances are filtered out through the interaction with organic materials: calcium (Ca), chlorine (Cl), lead (Pb), copper (Cu), aluminium (Al).



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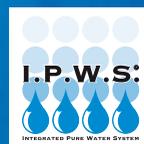
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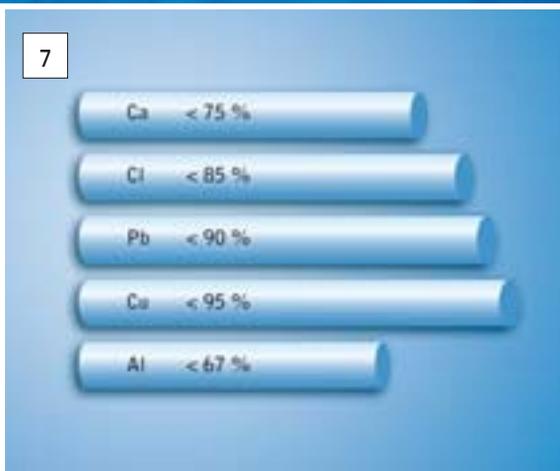




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## 10 'The milk makes the difference'

Coffee specialities are taking the entire planet by storm. Up until a few years ago, classics, such as Espresso and Café Crème were the most popular choices. Today, Cappuccino, Latte Macchiato & co. have well surpassed them.

### **Trendy specialities with milk**

More and more often, one finds milk among the ingredients of the trendy specialities. It doesn't matter whether whole milk or skim milk is used. It isn't the fat content which is crucial for the wonderful foam, but the protein. Heated or frothed, as cream or whipped cream, no other natural product is combined with coffee as often or with as much pleasure as milk. There is a wide variety of alternatives available to allergy sufferers as well: goat/sheep milk, rice milk or soy milk.

### **Most modern technology**

The most modern technology and ingenious Cappuccino nozzles allow you to delve into the multi-faceted world of coffee specialities with every IMPRESSA. Here, the milk is not heated to above 75 °C. This is namely the only way that the inimitable fine foam can be fully developed.

Thanks to the variable brewing unit, which can prepare between 5 and 16 grams of coffee powder under ideal conditions, you can make sure that the tastes of the coffee and milk are harmoniously balanced. Simply allow your imagination to run free in creating new recipes and add flavour and fineness to your personal favourite coffee specialities according to your mood.

### **Frothing as done by a professional**

Make sure you try out the secret Barista tip: Because milk can form a vortex on the rough surface of a stainless steel pot especially well, perfect foam can be formed in these receptacles. And the professional also knows what must also be given special attention: Regularly and thoroughly clean the Cappuccino nozzle, rinse out the milk container well every evening and store the milk in the refrigerator overnight.

10 'The milk makes the difference'

## 11 Accessories and Service

### **Machine accessories – extend your coffee horizon**

1 Coffee specialities made with milk are very fashionable these days. The Connector System® and the wide range of accessories open the door to the world of trendy drinks. Any accessories that do not come supplied with your IMPRESSA can be obtained from authorised stockists.

### **Professional Cappuccino Frother**

2 Cappuccino, Latte Macchiato at the touch of a button – nothing could be easier with the Professional Cappuccino Frother. It draws milk in directly from the container, heats it up, froths it and delivers perfect milk foam for the ultimate Cappuccino experience, or warm milk for your Latte Macchiato.

### **Easy Cappuccino Frother**

3 The Easy Cappuccino Frother provides milk foam at the touch of a button. It is compatible with the Connector System®. When steam is drawn, a negative pressure is created and this draws milk from the container. Every Cappuccino is made successfully in this way.

### **Stainless steel vacuum milk container**

4 The high-quality stainless steel vacuum milk container holds 0.6 litres and keeps the milk cool throughout the day.

### **Deluxe milk container**

5 In the attractive chrome steel design, the milk is suitably attired. The container holds 0.6 litres.

## Care products

**6** Original JURA care products are optimally tailored to the maintenance programmes. You should therefore use only original JURA care products. Your IMPRESSA will thank you for it.

## CLARIS plus filter cartridge

**7** The CLARIS plus filter cartridge was developed specially for JURA coffee machines. It is placed directly into the water tank. CLARIS plus works according to the professional up-flow principle.

Further information on this subject can be found in Chapter 9, 'CLARIS plus filter cartridge – water for perfect coffee'.

## Cleaning tablets

**8** Your IMPRESSA machine comes with an integrated cleaning programme. The original JURA cleaning tablets are specifically tailored for the machine and optimally dissolve accumulated coffee oils.

## Descaling tablets

**9** Scale is the biggest enemy of all household appliances that involve the use of mains water. JURA has developed a descaling tablet for the IMPRESSA which removes scale and at the same time is easy on your machine.

## Auto-Cappuccino Cleaner

**10** Clean your Professional Cappuccino Frother and Easy Cappuccino Frother with the original Auto-Cappuccino Cleaner from JURA. This will ensure that it is 100% clean.

## Service

**11** Competent, high-quality service is a top priority as far as JURA is concerned, irrespective of whether it is provided by the glassy service factory of the Swiss parent company or in the authorised JURA service centres all around the world.

**12** Every IMPRESSA service is preceded by an electronically controlled diagnostic run.

**13** Service work is performed competently and professionally by JURA's trained technicians.



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## 12 Messages in the maintenance field and symbol display

Message	Cause/Result	Action
Maintenance indicator is illuminated or is flashing	The IMPRESSA wants to tell you something	► Open the access door and note the other indicators
Maintenance indicator and Water Tank indicator  are flashing	Water tank is empty. You cannot prepare any coffee or hot water	► Fill the water tank (See Chapter 2, 'Preparing and using your IMPRESSA for the first time – Filling the water tank')
Maintenance indicator and coffee grounds container indicator  are flashing	Coffee grounds container is full. You cannot prepare any coffee but you can obtain hot water	► Empty the coffee grounds container and the drip tray
Maintenance indicator and bean container indicator  are flashing	Bean container is empty. You cannot prepare any coffee but you can obtain hot water	► Fill the bean container. The indicator will go out after you have prepared one coffee speciality (See Chapter 2, 'Preparing and using your IMPRESSA for the first time – Filling the bean container')
Maintenance indicator and Cleaning indicator  light up	The IMPRESSA will prompt you to clean it after 200 cups of coffee or 80 switch-on rinses	► Perform cleaning operation (See Chapter 8, 'Maintenance – Cleaning the machine')
Maintenance indicator and Descaling indicator  light up	The IMPRESSA is prompting you to descale it	► Perform descaling operation (See Chapter 8, 'Maintenance – Descaling the machine')
Maintenance indicator and Filter indicator  light up	The CLARIS plus filter cartridge is exhausted	► Change the CLARIS plus filter cartridge (See Chapter 8, 'Maintenance – Changing the filter')

12 Messages in the maintenance field and symbol display

Message	Cause/Result	Action
Maintenance indicator and Cleaning indicator  flash twice.	System is too hot to clean	► Wait a few minutes
Maintenance indicator and Descaling indicator  flash twice	System is too hot to descale	► Wait a few minutes
Maintenance symbol  flashes twice	System is too hot for maintenance and switch-off rinses	► Wait a few minutes
Maintenance indicator and all the indicators       behind the access door are flashing synchronously	There is a general fault	► Switch the IMPRESSA off completely by turning off the power switch  . If the problem persists when you turn the machine back on again, contact Customer Support in your country. You will find the telephone number in Chapter 17, 'JURA contact details'

## 13 Troubleshooting

Problem	Cause/Result	Action
Grinder is making a very loud noise	There are some foreign bodies in the grinder	▶ Contact Customer Support in your country (See Chapter 17, 'JURA contact details')
The coffee grounds container indicator  is flashing continuously	Drawer with coffee grounds container has not been correctly inserted	▶ Insert the drawer correctly
The frother does not produce enough milk foam	Easy Cappuccino Frother is dirty	▶ Clean the Easy Cappuccino Frother (See Chapter 8, 'Maintenance – Cleaning the Easy Cappuccino Frother')
Coffee only comes out in drips	Coffee or pre-ground coffee has been ground too fine and is blocking the sieve	▶ Put the grinder on a coarser setting or use coarser pre-ground coffee (See Chapter 2, 'Preparing and using your IMPRESSA for the first time – Adjusting grinder')
Water hardness cannot be adjusted	CLARIS plus filter cartridge is activated	▶ Deactivate the CLARIS plus filter cartridge (See Chapter 2, 'Preparing and using your IMPRESSA for the first time – Using and activating filter')
The maintenance indicator lights up and the bean container indicator  continues to flash although it has been filled	The machine will not be able to tell that the bean container has been filled until the next time you make a coffee	▶ Prepare a coffee speciality

- i** If you have not been able to solve the problem, contact Customer Support in your country. You will find the phone number in Chapter 17, 'JURA contact details'.

## 14 Transport and environmentally neutral disposal

### Empty system

To protect the IMPRESSA from damage caused by frost during transportation, the system needs to be emptied.



**Precondition:** the IMPRESSA is ready for use.

- ▶ Place a receptacle under the frother.
-  ▶ Turn the Rotary Switch so that it points to the Steam symbol .
-  ▶ Press the Rotary Switch to confirm your choice. The Steam symbol  will continue flashing until the machine has warmed up. As soon as the required temperature has been reached, the light segment by the switch will flash.
-  ▶ Turn the switch in the anticlockwise direction. Steam will now come out of the frother.
- ▶ Remove the water tank and empty it. Steam will continue to flow out of the frother **until** the system is empty. The light segment by the switch will now flash.
-  ▶ Turn the switch in the clockwise direction.

**i** The Maintenance indicator and the Water Tank indicator  both flash. Please ignore these indicators.

-  ▶ Press the Rotary Switch to turn the machine off.
-  ▶ Turn your IMPRESSA off at the power switch.

**i** The next time you use the machine, you will need to refill the system (see Chapter 2, 'Preparing and using your IMPRESSA for the first time – First-time use').

### Transport

Keep the packaging for your IMPRESSA. It is used to protect the machine during transportation.

### Disposal



Please dispose of old machines in an environmentally neutral way.

Old machines contain valuable materials capable of being recycled which should be salvaged for recycling. Please therefore dispose of old machines via suitable collection systems.

## 15 Technical data and guide values

### Rating plate

**i** Please refer to the rating plate before connecting the device.

The rating plate is located on the bottom of your IMPRESSA. The information shown on this should be interpreted as follows:

- V AC = alternating current in volts
- W = power output in watts

**CE** This product complies with all applicable EU directives.

**S** This product meets the requirements of the Decree concerning Low Voltage Electrical Products and the Decree concerning Electromagnetic Compatibility (VEMV). This product complies with all the pertinent ESTI requirements (Swiss Federal Inspectorate for Heavy Current Installations)

### Technical data

Voltage	220 to 240V AC, 50 Hz
Power output	1450 W
Current	6.6 to 6.0 A
Safety test	<b>S</b>
Power consumption in standby mode	2.5 Wh
Pump pressure	Static max. 15 bar
Holding capacity of water tank	1.9 litres
Holding capacity of bean container	200 g
Holding capacity of coffee grounds container	Approx. 16 portions
Cable length	Approx. 1.1 m
Weight	9 kg
Dimensions (W x H x D)	28 x 34.5 x 41 cm

### Basic settings in programming mode

CLARIS plus filter cartridge	No
Water hardness	Level 3
Automatic switch-off time	After 4 hours

## 16 Key technologies and IMPRESSA range of products

**1** Intelligent Pre Brew Aroma System (I.P.B.A.S.<sup>®</sup>).

Perfect coffee is no accident. The Intelligent Pre Brew Aroma System<sup>®</sup> produces the very best in flavour from every coffee blend and roast.

**1a** The freshly ground coffee beans are delivered to the infusing cylinder as a powder from the grinder.

**1b** There it is optimally compressed.

**1c** Prior to brewing, the powder is moistened. The pores swell and the flavours are released.

**1d** During brewing, perfect coffee is delivered to the cup, crowned by a velvety, soft crema for perfect enjoyment.

**2** The IMPRESSA range of products includes the following series:

- IMPRESSA Z – Generation II, two Cappuccini and two Latte Macchiati at the touch of a button, premium professional technology for domestic use.
- IMPRESSA S series for demanding households
- IMPRESSA J series, Perfect Enjoyment, Perfect Aesthetics
- IMPRESSA F series, simple operation, multi-winner
- IMPRESSA C series, Click & Drink
- IMPRESSA X series for catering and office applications

Obtain the advice of the JURA experts.

@ You will find the purchase advisor at [www.jura.com](http://www.jura.com).

**3** For perfect coffee quality it is important to get the grinding right. To this end, a powerful 6-level powerful conical burr grinder with grinding cones constructed out of hardened steel is provided.

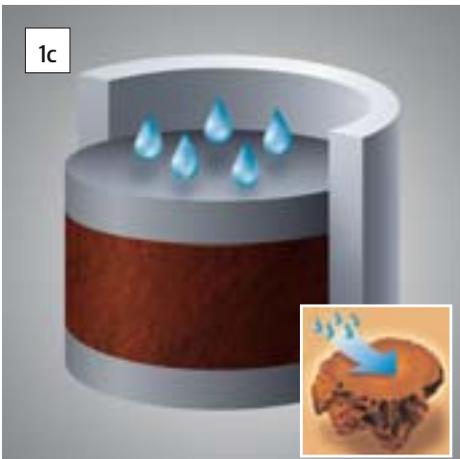
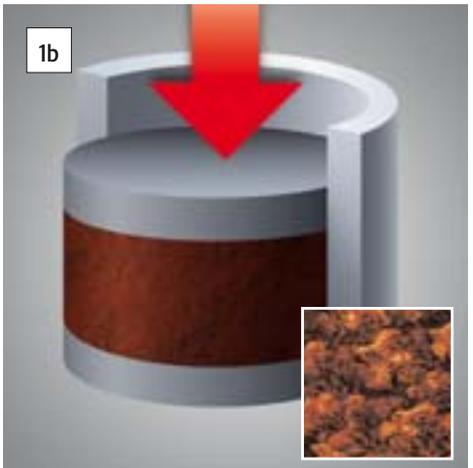
**4** The variable brewing unit holds between 5 and 16 g of coffee. This means that two cups can be prepared at once in a single brewing operation.

**5** Durable pipes constructed from a high-quality steel alloy conduct the water through the thermoblocks where it is heated to the correct temperature.



**I. P. B. A. S.®**

INTELLIGENT PRE BREW AROMA SYSTEM





IMPRESSA Z – Generation II



IMPRESSA S



IMPRESSA J



IMPRESSA F



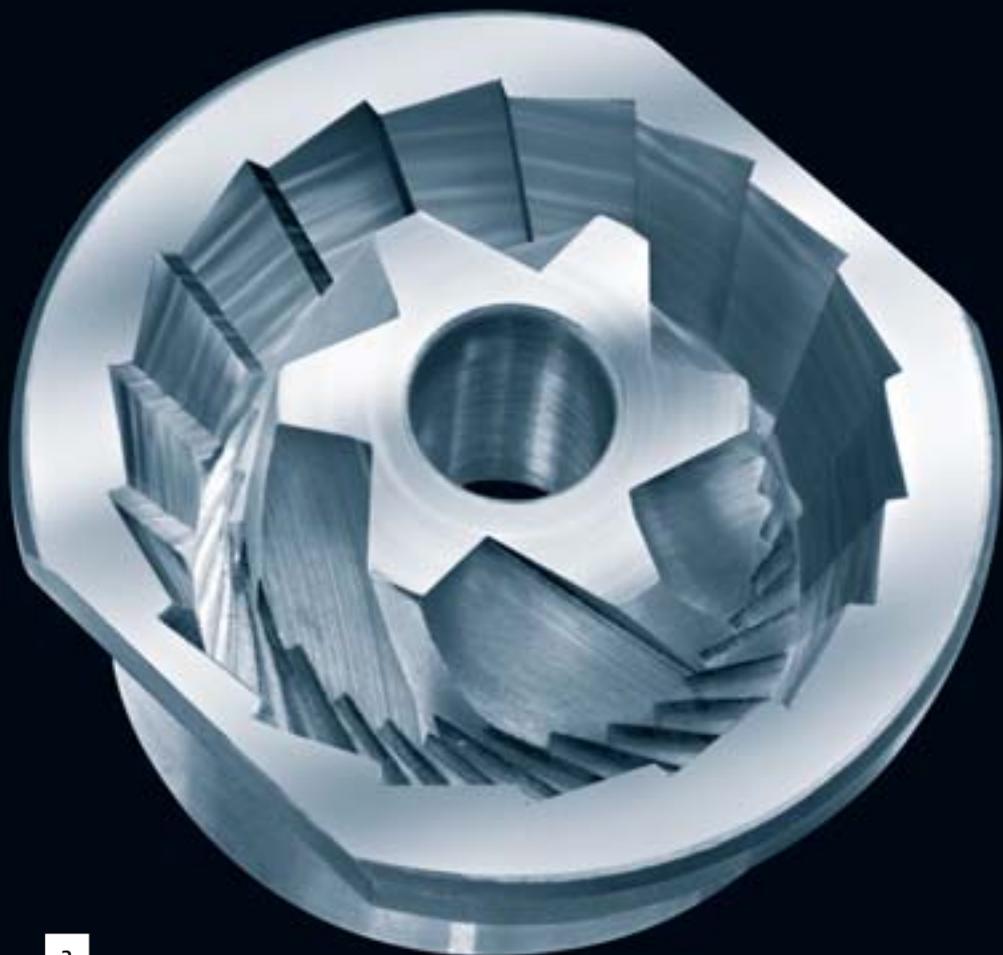
IMPRESSA C



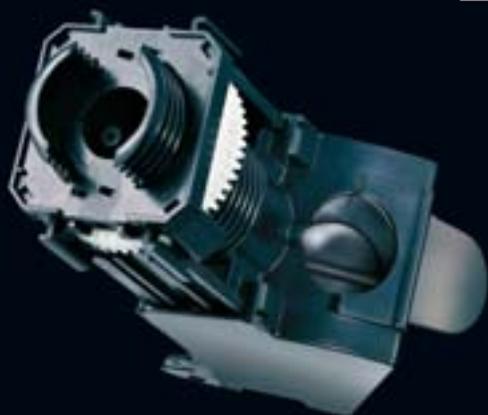
IMPRESSA X



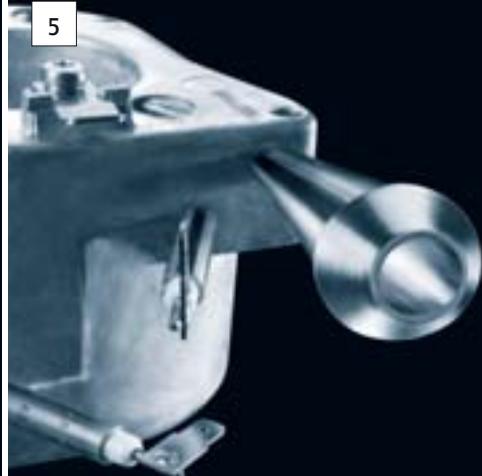
IMPRESSA Xf



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## 17 JURA contact details

### A

#### Australia

Global Coffee Solutions Pty Ltd.

Customer Service Phone +61 1300 552 883  
Fax +61 0242 846 099  
E-mail info@globalcoffee.com.au

Opening Hours Monday to Friday  
8:00 am – 5:00 pm

Distributor Address/ Service Address Global Coffee Solutions Pty Ltd  
5/77 Jardine Street  
Fairy Meadow NSW 2519

### B

#### Bangladesh

Please contact Singapore office for details.

#### Brunei

Please contact Singapore office for details.

#### Burma

Please contact Singapore office for details.

### C

#### Cambodia

Please contact Singapore office for details.

#### Canada

Faema Canada

Customer Service Phone (416) 535-1555  
Toll free (877) 323-6226  
Fax (416) 535-3843  
E-mail espresso@faema.net

Opening Hours Monday to Friday 9:00 am – 6:00 pm  
Saturday 10:00 am – 5:00 pm

Distributor Address/ Service Address Faema Canada  
672 Dupont Street, Suite 201  
Toronto, Ontario M6G 1Z6

#### China

Shanghai HJ Coffee Co., Ltd.

Customer Service Phone +86 21 62940690 ext.31  
E-mail service@hjcoffee.com

Opening Hours Monday to Friday 09:00 – 17:30

Distributor Address/ Service Address Shanghai HJ Coffee Co., Ltd.  
Room D 3F, building one  
Xinhua Road No. 543  
Shanghai 200052

#### Croatia

Automatic Servis d.o.o.

Customer Service Phone +38 5-52-663-291,293  
Fax +38 5-52-663-493  
E-mail info@automatic-servis.hr

Opening Hours Monday to Thursday 07:00 – 15:00  
Friday 07:00 – 14:00  
Saturday 08:00 – 13:00

Distributor Address/ Service Address Automatic Servis d.o.o.  
Naselje Baraka 7  
52420 Buzet, Croatia

#### Czech Republic

Petraco, Spol. S R.O.

Customer Service Phone +420 775 997 557  
E-mail dokladal@juraswiss.cz

Opening Hours Monday to Thursday 09:00 – 17:00  
Friday 09:00 – 15:00

Distributor Address/ Service Address Petraco, Spol. S R.O.  
Udolni 5  
602 00 Brno

### D

#### Denmark

Scandinavian CoffeeSystem Aps

Customer Service Phone +45 7020 7333  
Fax +45 7020 7343  
E-mail service@coffeesystem.com

Opening Hours Monday to Thursday 09:00 – 16:30  
Friday 09:00 – 16:00

Distributor Address/ Service Address Scandinavian CoffeeSystem Aps  
Tordenskjoldsgade 19  
1055 Kobenhavn K

## 17 JURA contact details

### E

#### Estonia

Infomelton OÜ

Customer Service Phone +372 651 88 55  
+372 651 88 50  
E-mail lavazza@lavazza.ee

Opening Hours Monday to Friday 09:00 – 17:00

Distributor Address/ Service Address Infomelton OÜ  
Weizenbergi 27  
Tallinn 10150

### F

#### Finland

Home Appliance Brokers HAB Oy

Customer Service Phone +358 207 300 090  
E-mail info@haboy.fi

Opening Hours Monday to Friday 08:00 – 16:00

Distributor Address Home Appliance Brokers HAB Oy  
Elimäenkatu 29, 00510 Helsinki

Service Address Monilaite-Thomeko Oy  
Salpakuja 6, 01200 Vantaa

### G

#### Greece

COFFEE CONNECTION S.A.

Customer Service Phone +30 210 66 40 640  
E-mail coffeeway@coffeeway.com

Opening Hours Monday to Friday 09:00 – 17:00

Distributor Address/ Service Address COFFEE CONNECTION S.A.  
Agiou Louka str. Peania  
Attica 190 02

### H

#### Hong Kong PRC

Pacific Coffee Company Ltd

Customer Service Phone +852 2805 1627  
E-mail sales@pacificcoffee.com

Opening Hours Monday to Friday  
9:00 am – 6:00 pm  
Saturday 9:00 am – 1:00 pm

Distributor Address/ Service Address Pacific Coffee Company Ltd  
701–704 Hollywood Center  
233 Hollywood Road, Sheung Wan

#### Hungary

Kávé Profi Kft.

Customer Service Phone +361 248 0095  
Fax +361 248 0096  
E-mail kaveprofi@t-online.hu

Opening Hours Monday 08:00 – 17:00  
Tuesday 08:00 – 16:00  
Wednesday to Friday 08:00 – 17:00

Distributor Address/ Service Address Distributor Address/Service Address  
Kávé Profi Kft.  
H-1112. Budapest  
Budaörsi út 153.

### I

#### Iceland

Karl K. Karlsson

Customer Service Phone +354 540 9003  
E-mail karlk@karlsson.is

Opening Hours Monday to Friday 09:00 – 18:00

Distributor Address/ Service Address Karl K. Karlsson  
Pacific Coffee Company Ltd  
Skútuvogur 5, 104 Reykjavík

#### Indonesia Bali

BHINEKA JAYA

Customer Service Phone +62 361 724746  
Mobile Nr. +62 81 23817951 or  
+62 361 7460521  
E-mail vivi@kopibali.com

Opening Hours Monday to Saturday 08:30 – 16:30

Distributor Address/ Service Address BHINEKA JAYA  
Jl. Pulau Moyo 9A, Denpasar, Bali

#### Indonesia Jakarta

PT Sukses Pratama Jaya

Customer Service Phone +62 21 6331177  
Fax +62 21 63857008  
E-mail cs@suprajaya.com  
web www.ricmas-indonesia.com

Opening Hours Monday to Friday 08:30 – 17:00  
Saturday CLOSED  
Service Number during off hours:  
+62 816907000

Distributor Address/ Service Address PT Sukses Pratama Jaya  
Pusat Niaga Roxy Mas  
Blok C.4 No.14–15  
Jl.K.H Hasyim Ashari No. 125  
Jakarta Pusat 10150-Indonesia

**Israel**

J.Feffer I.t.d.

Customer Service Phone +972 353 350 38  
 Fax +972 353 305 54  
 E-mail feffer-j@barak-online.net

Opening Hours Sunday–Thursday 08:00 – 18:00  
 Friday 09:00 – 13:00

Distributor Address/ J.Feffer I.t.d.  
 Service Address 9,Simtat Ma'ale Hachoma  
 Ind. Zone  
 Or-Yehuda 60370, Israel

**L****Labuan**

Please contact Singapore office for details.

**Lativa**

CREMA SIA

Customer Service Phone +371 7244082  
 +371 26622888  
 E-mail crema@crema.lv

Opening Hours Monday to Friday 10:00 – 17:00

Distributor Address/ CREMA SIA  
 Service Address Gertrudes 86, Riga, LV-1009

**Lithuania**

JSC Pretendentas

Customer Service Phone + 370 315 73442  
 Mobile +370 650 84779  
 E-mail alma@pretendentas.lt

Opening Hours Monday to Friday 09:00 – 18:00

Distributor Address/ JSC Pretendentas  
 Service Address 62161 Alytus, str. Ulonu 33

**M****Malaysia, East**

RICMAS Borneo Sdn. Bhd.

Customer Service Phone +60 88 456100  
 Fax +60 88 241600  
 E-mail jura@ricmas-malaysia.com  
 web www.ricmas-malaysia.com

Opening Hours Monday to Friday 08:30 – 17:30  
 Saturday 08:30 – 13:00  
 Service Number during off hours:  
 +60 198516083

Distributor Address/ RICMAS Borneo Sdn. Bhd.  
 Service Address # E3–8 Plaza Tanjung Aru,  
 Jalan Mat Salleh,  
 Tanjung Aru  
 88150 Kota Kinabalu, Sabah, Malaysia

**Malaysia, Main**

RICMAS Services Malaysia Sdn. Bhd.

Customer Service Phone +60 3 40438131  
 Fax +60 3 40432131  
 E-mail jura@ricmas-malaysia.com  
 web www.ricmas-malaysia.com

Opening Hours Monday to Friday 09:00 – 17:30  
 Saturday 09:00 – 13:00  
 Service Number during off hours:  
 +60 122905982

Distributor Address/ RICMAS Services Malaysia Sdn. Bhd.  
 Service Address 513 Jalan Tiong  
 Batu 3, off Jalan Ipoh  
 51100 Kuala Lumpur, Malaysia

**N****New Zealand**

Euro Espresso Ltd.

Customer Service Phone +64 9 277 1334  
 Fax +64 9 277 9375  
 E-mail info@euroespresso.co.nz

Opening Hours Monday to Friday  
 8.30 am – 5:00 pm

Distributor Address/ 6 Mepal Place, Manukau City,  
 Service Address Auckland  
 PO Box 76–342, Manukau City,  
 Auckland 1730

**Norway**

Black Cat Kaffe og Tehus AS

Customer Service Phone +47 22 06 29 90  
 Fax +47 22 06 29 99  
 E-mail  
 info@blackcatkaffeogtehus.no

Opening Hours Monday to Friday 08:30 – 16:30

Distributor Address/ Black Cat Kaffe og Tehus AS  
 Service Address Aslakveien 20h, 0753 Oslo

## 17 JURA contact details

### P

#### Philippines

Pacific Continental Company Inc.

Customer Service Phone +63 5513216  
Fax +63 2 8318314  
E-mail [jura@conlinscoffee.com](mailto:jura@conlinscoffee.com)  
web [www.ricmas-philippines.com](http://www.ricmas-philippines.com)

Opening Hours Monday to Friday 09:00 – 17:30  
Saturday 09:00 – 13:00  
Service Number during off hours:  
+63 9178315155

Distributor Address/ Pacific Continental Co. Inc.  
Service Address 2753 Park Avenue  
Pasay City  
1300 Metro Manila, Philippines

#### Puerto Rico

ProExpo CA Consultores S.A.

Customer Service Phone +506 234 7404  
Fax +506 253 5296  
E-mail [info@grupocapresso.com](mailto:info@grupocapresso.com)

Distributor Address/ ProExpo CA Consultores S.A.  
Service Address P.O. Box 75-2120  
Calle Blancos, San Jose

### R

#### Romania

JURA CEE VertriebsgesmbH

Customer Service Phone +43 1 227 87-137  
Fax +43 1 227 87-200  
E-mail [office@cee.jura.com](mailto:office@cee.jura.com)

Opening Hours Monday to Thursday 08:00 – 17:00  
Friday 08:00 – 16:00

Distributor Address/ JURA CEE VertriebsgesmbH  
Service Address Office Park 1, Top B02  
A-1300 Vienna

### S

#### Saudi Arabia

Saudi Marketing Solutions

Customer Service Phone +9661 201 2053  
Fax +9661 201 2056  
E-mail [info@sms-arabia.com](mailto:info@sms-arabia.com)

Opening Hours Saturday to Wednesday  
09:00 – 13:00 and 17:00 – 21:00

Distributor Address P.O.Box 12679 Jeddah 21483

Service Address Aruba & Muhandis Musad  
Al-Anqari Street Intersection, Riyadh

#### Singapore

RICMAS INTERNATIONAL Pte. Ltd.

Customer Service Phone +65 6562 8853  
Fax +65 6562 8854  
E-mail [jura@ricmas.com](mailto:jura@ricmas.com)  
web [www.ricmas.com](http://www.ricmas.com)

Opening Hours Monday to Friday 09:00 – 17:30  
Saturday CLOSED  
Service Number during off hours:  
+65 90210314

Distributor Address/ RICMAS INTERNATIONAL Pte. Ltd.  
Service Address 25 International Business Park  
German Center #01-57/58  
Singapore 609916

#### Slovakia

DECS Coffee s.r.o.

Customer Service Phone +421 2 4342 0903  
Fax +421 2 4363 0999  
E-mail [jura@decs.sk](mailto:jura@decs.sk)

Opening Hours Monday to Friday 09:00 – 17:00

Distributor Address/ DECS Coffee s.r.o.  
Service Address Mierová 66  
821 05 Bratislava

#### Slovenia

AALT d.o.o.

Customer Service Phone +386 (0) 8 2050520  
Fax +386 (0) 8 2050521  
E-mail [info@aalt.si](mailto:info@aalt.si)

Opening Hours Monday to Friday  
08:30 – 12:00 and 13:00 -17:30

Distributor Address/ AALT d.o.o.  
Service Address Na jami 18  
1000 Ljubljana

#### South Africa

International Coffee Equipment CC

Customer Service Phone +27 11 708 2481  
E-mail [info@icesa.za.net](mailto:info@icesa.za.net)

Opening Hours Monday to Friday 08.00 – 17.00  
Saturday 08.00 – 13.00

Office Address	International Coffee Equipment CC JURA Corner Building, Showroom 475/3 Hans Strydom Drive KYA Sand
Service Address	International Coffee Equipment CC JURA Corner Building, 1st Floor 475/3 Hans Strydom Drive KYA Sand

## South Korea

HLI Company Limited

Customer Service	Phone +82 234 522 127 Fax Phone +82 345 229 50 E-mail <a href="mailto:wj_lee@hlikorea.com">wj_lee@hlikorea.com</a>
Opening Hours	Monday to Friday 09:00 – 18:00

Distributor Address/ Service Address	HLI Company Limited 7floor, Sungwon Bldg Yeoksam-Dong, Kangnam-Ku Seoul
---	--

## T

### Taiwan

Eurocafé Corporation

Customer Service	Phone +886 2 28272683 Fax +886 2 28225797 E-mail <a href="mailto:service@eurocafe.com.tw">service@eurocafe.com.tw</a>
Opening Hours	Monday to Friday 9:00 am – 6.00 pm

Office Address/ Service Address	Eurocafé Corporation 2F, No. 251 Sec. 2 Hsi An Street Pei-Tou District Taipei
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### Thailand

RICMAS (Thailand) Co., Ltd.

Customer Service	Phone +66 2 6620543 Fax +66 2 6620544 E-mail <a href="mailto:jura@ricmas-thailand.com">jura@ricmas-thailand.com</a> web <a href="http://www.ricmas-thailand.com">www.ricmas-thailand.com</a>
Opening Hours	Monday to Friday 09.00 – 17.30 Saturday CLOSED Service Number during off hours: +66 867966628

Distributor Address/ Service Address	RICMAS (Thailand) Co., Ltd. 55 GF Bio House Building Sukhumvit 39 Sukhumvit Road, Klongtan Nua Wattana, Bangkok 10110
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## U

### United Arab Emirates

Coffema International General Trading L.L.C.

Customer Service	Phone +971 (0) 4 3386401 Fax +971 (0) 4 3386402 E-mail <a href="mailto:jura@coffema.net">jura@coffema.net</a>
Opening Hours	Sunday to Thursday 09.00 – 17.00 Service number during off hours: +971 50 7062248
Distributor Address/ Service Address	Coffema International General Trading L.L.C. PO. Box 214292 DUBAI, United Arab Emirates

### United Kingdom

JURA Products Ltd

Customer Service	Phone +44 0870 4810 049 Fax +44 01282 863 411 E-mail <a href="mailto:sales@uk.jura.com">sales@uk.jura.com</a> <a href="mailto:support@uk.jura.com">support@uk.jura.com</a>
Opening Hours	Monday to Friday 08.30 – 17.00
Distributor Address/ Service Address	Juraproducts Vivary Mill, Vivary Way, Colne Lancashire, BB8 9NW

## V

### Vietnam

Please contact Singapore office for details.

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## Directives

The machine complies with the following EU directives:

- 73/23/EEC of 19 February 1973, Low Voltage Directive including Amending Directive 93/68/EEC.
- 89/336/EEC of 3 May 1989, Electromagnetic Compatibility, including Amending Directive 92/31/EEC.

## Technical changes

We reserve the right to make technical changes.

The illustrations used in the IMPRESSA C5 Manual show the IMPRESSA C5 platinum model. Your IMPRESSA could incorporate minor changes.

## Feedback

Your opinion is important to us!  
Use the contact link at [www.jura.com](http://www.jura.com).

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JURA Elektroapparate AG  
Kaffeeweltstrasse 10  
CH-4626 Niederbuchsiten

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